

THE SMILEBUILDERZ COMMITMENT TO YOU

"The thing about us...is we're all about you!"

Welcome to Smilebuilderz.

We are pleased to welcome you to our family of patients. We are an elite team of dental professionals who set the standard for providing quality oral healthcare solutions through our consistent professionalism and effectiveness. We are committed to providing you with up to date information and educational tools so that you may fully participate in maintaining optimum oral health.

Everyone at Smilebuilderz is committed to:

- delivering the **highest quality of dental care** by making specialists available within our practice.
- Being **accountable** to you for each and every procedure performed in our practice by all of our highly trained dental professionals.
- Offering you **convenient** evening and weekend appointments that work with your schedule.
- Providing you with a variety of flexible **financial options**, including no-interest financing
- Utilizing the most **up-to-date technology** and materials available in the market today.

Our goal is to be *your partner in health for a lifetime*. We take our responsibility and commitments to you very seriously. Building a long-term quality dental care relationship with you is one of our highest priorities. Our patient concierges are available to answer all of your questions and alleviate any concerns you may have. They have been trained to assist you in every way, including the effective navigation of your insurance coverage. May we ask that you strive for the following:

- To expect the highest quality of care, services, and materials available in the world today
- To communicate your concerns, needs, and wants to the Smilebuilderz team allowing us to provide you with the utmost comfort during any required procedure
- To be committed to the appointment time you have reserved
- To be prepared with the appropriate fee and/or your co-payment at each appointment
- To notify us at least 48 hours in advance should you need to change any appointment
- To notify us as soon as possible if you delayed for an appointment
- To understand that all charges you incur are your responsibility regardless of insurance coverage. Insurance balances older than 60 days will become your responsibility.

I HAVE READ AND ACCEPT TERMS AND CONDITIONS OF THIS AGREEMENT. I AUTHORIZE MY INSURANCE COMPANY TO PAY MY DENTAL BENEFITS DIRECTLY TO SMILEBUILDERZ.

PRINT NAME

DATE

SIGNATURE OF PATIENT/RESPONSIBLE PARTY